

Annex D CYC Dementia Strategy Action Plan

Objective	Issues identified by York Working Group	Working Group priority	CYC Action	When	Lead and resources	Progress
1. Improving public & professional awareness and understanding	<p>Support Alzheimer's work. Focus on those who already have dementia and their families</p> <p>Local initiatives to coincide with future national campaigns</p> <p>Sign up to National Dementia Declaration</p>	Priority 3	<p>Funding for Alzheimer's Society protected 2011-12</p> <p>Support local awareness initiatives</p> <p>Dementia Declaration addressed in report to Cabinet Member</p>	<p>Achieved</p> <p>Nov 2011</p>	<p>AD Integrated Commissioning</p> <p>Work with voluntary sector</p>	

<p>2 Good quality early diagnosis and intervention for all</p>	<p>Discussion on setting up a specific service should await the completion of the transfer of services to the new provider.</p> <p>Memory advisors play a very useful role. YHG and the PCT have jointly funded a temporary memory advisor post in York / Selby</p>	<p>Priority 3</p>	<p>Engagement in discussions with new MH provider on integrated pathway</p> <p>Work with GPCC to monitor impact of proposed memory advisor service and explore ways to continue the service</p>	<p>Post Nov 2011</p> <p>April 2012</p>	<p>AD Assessment and Safeguarding</p> <p>AD Integrated Commissioning</p>	
<p>3. Good quality information for those with diagnosed dementia and their carers</p>	<p>Review information available on procedures for diagnosis, local dementia services, care after diagnosis and consider developing new packs, depending on user and carer feedback</p>	<p>Priority 3</p>	<p>Health will need to lead on review of information Ensure CYC staff access the same information available to health teams</p>		<p>AD Assessment and Safeguarding</p>	

4. Enabling easy access to care, support and advice following diagnosis.	Review evidence on new national demonstrator sites for dementia adviser service	Priority 3	Consider evidence when it is available	TBC	AD Integrated Commissioning	
5 Development of structured peer support and learning networks	Evaluate the local models offered by Alzheimer's, Age UK, Our Celebration/Mind and York Carers' Forum regarding outcomes and capacity	Priority 2	Encourage collaborative working by voluntary sector Learn from JRF Dementia Without Walls project Review issues through routine contract monitoring	Ongoing March 2012 April 2012 - 13	AD Integrated Commissioning	
6 Improved community personal	Gaps in day activities for people with dementia (anecdotal	Priority 2	We are already considering day care and	April 2012	AD Integrated Commissioning	

support services	evidence). Limited weekend service Needs of those with early onset dementia not met adequately Challenging behaviour service for women needed	Priority 3 Priority 3	supported activities as part of the review of residential care Other elements to be considered with health partners			
7 Implementing the carers' strategy for people with dementia	We note that the York Carers' Strategy Group has been tasked with monitoring carers' breaks and identifying any unmet need. 2. We note the need to support young carers and protect them from inappropriate caring is	Priority 1 Priority 3	Ensure carers issues are addressed in personalisation work Ensure care assessments 'think family' and address issues for young carers	April – Dec 11 Dec 2011	Carers Strategy Manager and AD Assessment and Safeguarding AD Assessment and Safeguarding	

	included in the priorities set out in the York Strategy for Carers 2009-2011. 3. Better information needs to be provided for people funding their own care		New web based information system (My Life My Choice) is in development			
8 Improved quality of care for people with dementia in general hospitals	A Hospital Dementia Strategy Group has been set up to oversee and monitor improvements in dementia care.		Hospital lead			
9. Improved intermediate care for people with dementia	Ensure Intermediate care services are open to people with dementia	Priority 1	'Levels of care' work with health partners will increase and improve	Dec 11 (phase 1)	AD Integrated Commissioning and AD Assessment and	

	Monitor use of Intermediate care services by those with dementia. Better liaison for hospital discharges with psychiatry services, and commissioning a Psychiatric Liaison Service at the acute hospital	Priority 1 Priority 1	intermediate care Health lead		Safeguarding	
10. Considering the potential for housing support, housing related services and telecare to support people with dementia and their carers	Include housing related support staff in workforce development plans on dementia care	Priority 3	Workforce strategy will highlight dementia as area of priority and will include housing based support Delivery of Older People's Housing Strategy Telecare to be	Dec 11 Ongoing Nov 11	AD Integrated Commissioning Communities and Neighbourhood Directorate AD	

			integral part of new intensive assessment approach		Assessment and Safeguarding, and AD Service Delivery	Achieved
11 Living well with dementia in care homes	A big gap in service provision is the lack of a specialist in-reach service for non specialist care homes	Priority 1	Health lead			
	A particular concern for some of our members was the question of inappropriate use of anti-psychotic medication for people with dementia. (link to objective 3)	Priority 2	Promoting and share good practice via the ICG , contract monitoring and quality assurance work. This to include joint work with health to promote guidance to all care homes on the need to avoid	On going	AD Integrated Commissioning	
		Priority 2				

	<p>As a Working Group we are keen to stress the importance of good leadership, staff training and person-centred care</p> <p>We recommend that in all care homes run or used by CYC:</p> <ul style="list-style-type: none"> a. Written guidance is readily available for staff on best practice in dementia care. b. There is clear guidance to all care homes on the need to avoid the inappropriate use of 	<p>Priority 2</p>	<p>the inappropriate use of anti-psychotic medication.</p> <p>Highlight need for leadership training in workforce strategy</p> <p>Work with Dementia Network and Integrated Care Group to develop and disseminate good practice guidance</p>	<p>Nov 11</p>	<p>AD Integrated Commissioning</p> <p>AD Integrated Commissioning</p>	
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	anti-psychotic medication.					
12 Improved end of life care	<p>That people with dementia and their carers should be involved in planning EoL care (i.e. services and pathways).</p> <p>b. That current arrangements will ensure that the particular EoL needs of people with dementia will be met.</p> <p>c. That EoL care pathways are consistent with the Gold Standard Framework.</p>	Priority 2	CYC workforce development plan to support care providers to deliver good end of life care for those with dementia	Nov 11	AD Integrated Commissioning	

<p>13 An informed and effective workforce for people with dementia</p>	<p>We believe that improving workforce training is a key factor in improving dementia care.</p>	<p>Priority 2</p>	<p>Dementia will be a key priority in the new Workforce Strategy</p> <p>We will work with all providers to agree what level of training is needed by which staff.</p> <p>We will share learning from the national strategy, and with and from the NYY Dementia Workforce group</p>	<p>Nov 11</p> <p>Nov 11 onwards</p>	<p>AD Integrated Commissioning</p> <p>AD Integrated Commissioning</p>	
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<p>14 A joint commissioning strategy for dementia</p>	<p>The CYC Transition Board is preparing new arrangements for commissioning which will include dementia care. These arrangements will take account of the new GP Commissioning Consortium and new boards such as Health & Wellbeing. The imminent transfer of mental health services to Leeds Partnerships NHS Foundation Trust is another important development which will affect local planning</p>		<p>NYY Joint Strategy to be considered by Cabinet Member</p> <p>Shadow Health and Wellbeing Board to be established</p> <p>Joint Commissioning plans agreed through Adult Commissioning Group – Dementia agreed as a priority and on the agenda of Sept 11</p>	<p>Oct 11</p> <p>Oct 11</p>	<p>AD Integrated Commissioning</p> <p>AD Integrated Commissioning</p>	
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<p>15 Improved assessment and regulation of health and social care services and of how systems are working for people with dementia and their carers</p>	<p>We believe that this objective is particularly important, bearing in mind that at least two thirds of people in care homes have dementia. It is closely related to objective 11 (living well with dementia in care homes) CYC have introduced additional quality monitoring for residential homes and other services for which they are responsible and this includes input from service users and carers. We welcome this initiative and recommend that this scheme is kept under review</p>	<p>Priority 1</p>	<p>We will continue to monitor customer /carer feedback via our contract monitoring process.</p> <p>And will work with JRF Dementia Without Walls project to listen to people with dementia over the coming year</p>	<p>Ongoing</p> <p>July11-12</p>	<p>AD Integrated Commissioning</p> <p>AD Integrated Commissioning</p>	
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